



U N I V E R S I T Y O F  
**SOUTH CAROLINA**

**ADDENDUM NO.2**

**TO: All Vendors**

**FROM: Jack Nichols**

**SUBJECT: Solicitation #USC-RFQ-1223-JN**  
**Deadline for Responses: April 7, 2008 at 3:00 pm**

**DATE: April 2, 2008**

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This addendum No. 2 modifies the Request for Quote only in the manner and to the extent as stated herein.

**Item One: Questions from Vendors**

**Item One:** Questions from Vendors:

1. **Question:** After reviewing this RFQ we noticed that there is not a list of machines that require monitoring. Could you please provide us with that list?

**Answer.** Approximately 500 Machines. The remote support system should be compatible for PCs and MACs.

2. **Question:** Will the contractor operate in an on campus location?

**Answer.** No, the server will be housed on USC Beaufort's campus and maintained by USC Beaufort employees

3. **Question:** Training & support. Will the contractor be responsible to train students & faculty in a training environment? More specifically, anyone other than contractor own employees.

**Answer.** Yes, the only training will be for USC Beaufort IT employees. USC Beaufort is not asking for contractor's employees to be housed on our campus. Server only.

BIDDER SHALL ACKNOWLEDGE RECEIPT OF ADDENDUM NO.2 IN THE SPACE PROVIDED BELOW AND RETURN IT WITH THEIR BID RESPONSE. FAILURE TO DO SO MAY SUBJECT BID TO REJECTION.

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Authorized Signature

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Firm

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Date